

• I • C • L • E • I

Local Governments for
Sustainability



Please see page 3 for further guidance on specific questions. If you are unsure about the answer to any of the questions please estimate to the best of your knowledge. **Please write clearly.** In order to be included in the free prize draw, please send the completed survey **no later than 30 November 2004.**

First name:

Family name:

Function (job title):

Organisation (full name):

Type of organisation (e.g. Public Authority, Transport Company, other):

Name of the city or region your organisation covers
(in original language):

Name of the city or region your organisation covers
(in English):

Phone:

E-mail:

Fax:



Funded by the
European Commission,
Directorate General
for Environment

1. What is the surface area of your city or region (km²)?

2. What is the population of your city or region?

3. Under which system does your public transport operate and when did this start? (If the public transport operates under different systems please indicate the most dominant system that is used).

Controlled competition
 (i.e. operation by a transport company is subject to competitive tendering and controlled by a public authority).

Year Started

Without competition
 (i.e. the public authority or a publicly owned company provide public transport exclusively)

Deregulated competition
 (i.e. private companies operate without significant control by the local/regional public authority)

Other (please specify)

4. How many people in terms of annual passenger trips (not passenger kilometres) are using your public transport system (please refer to the most recent year for which figures are available)? How many people in terms of annual passenger trips were using your public transport system 10 years ago (or latest year available)?

Current annual passenger trips (using the most recent year for which figures are available)

Annual passenger trips

Annual passenger trips 10 years ago (or latest year available)

5. Do you apply any obligatory quality criteria (for example, punctuality, cleanliness, passenger satisfaction surveys etc) to public transport services? *Obligatory means that in case of non-compliance the transport company is penalised.*

Yes No

If yes, please specify the criteria:

6. What is the average EURO¹ standard of the bus fleet for your city or region? *If buses with different standards are used, please tick what you consider is the average standard for your bus fleet. If known, please provide the number of buses in your city or region that meet a specific EURO standard.*

Average in city or region

Non standard

EURO 1

EURO 2

EURO 3

EURO 4

EURO 5

EEV²

Number of buses by EURO standard

Non standard

EURO 1

EURO 2

EURO 3

EURO 4

EURO 5

EEV²

¹ In 1992 European regulations came into force to set limit values for the most important pollutants emitted by heavy-duty vehicles which include buses. These limit values are referred to as Euro I, II, III IV and V. The EURO standards, following Directive 1999/96/EC, regulate the legal emissions levels of both heavy duty highway diesel engines and urban buses.

² Enhanced Environmentally friendly Vehicles

7. How many full-time equivalent staff are employed in public transport companies and related transport authorities in your city or region (*please refer to the most recent year for which figures are available*)?

8. What is the average gross (before tax) yearly salary for bus drivers of your city or region (not including *overtime*)?

	Average in city or region
Gross yearly salary (in your country's currency)	<input type="text"/>

9. What are the total amount of subsidies (total amount should include running costs and investment in vehicles but **should not include** investment in infrastructure) contributed by public authorities to public transport in your city or region (*please refer to most recent year for which figures are available*)? *We are aware that some authorities may not have a breakdown of these figures available, so please complete what you can.*

	Subsidies (in your country's currency)
Local	<input type="text"/>
Regional	<input type="text"/>
National	<input type="text"/>
Other	<input type="text"/>
Total	<input type="text"/>

10. On a scale of 1–10 how much do you agree with the following sentence: your local authority provides public transport with priority over private car transport (e.g. through separate bus lanes or tram tracks, traffic light priorities and cost covering car parking fees). *Please circle.*

1= I do not agree

10 = I fully agree

1	2	3	4	5	6	7	8	9	10
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Guidance notes for completing the SIPTRAM-Survey

To assist you in completing the survey the essential points to be answered have been highlighted with **BOLD** frames and guidance notes for some of the questions are given below.

Question 1 and 2: For the purposes of this survey the city or region is defined as the area a public transport system covers, in case of doubt or lack of data, please indicate the most suitable area yourself. The website www.citypopulation.de may help you in answering these questions as it contains data on city population and the geographical area of local public authorities around the world.

Question 4: For the purposes of this survey, we define a trip to be from 'origin to destination'. For example, a trip that starts with a bus, then tram and finally a train is one trip. If the information you have is derived from a different definition, please provide this definition along with the data. The purpose of this question is to be able to make a comparison between annual passenger trips now with annual passenger trips several years ago, if suitable figures are available.

Question 6: Please estimate the average EURO standard of the bus fleet; we do not require any statistical data for this question.

Question 7: Please only provide figures for employees working in public transport companies and related transport authorities, not the total number employed in the whole local public authority.

Question 8: The purpose of this question is to enable us to compare the salaries of bus drivers with the national average salary for each country.

If you need further clarification on the questions please contact the SIPTRAM project team telephone +49-761/36892-0 or e-mail: siptram.survey@iclei-europe.org.

Terms and conditions of the prize draw

1. Entry into the draw is subject to the completion of the survey and personal details.
2. Entry is limited to one per person. Multiple entries will be discounted.
3. Closing date for entry into the prize draw is 30th November 2004.
4. Prize draw will take place week commencing 8th December 2004.
5. The winner will be notified by telephone and e-mail if possible.
6. ICLEI European secretariat reserve the right to amend any of the above conditions without prior notice.

In order to be included in the free prize draw, please send the completed survey by fax or post **no later than 30 November 2004** to:

Mark Hidson, ICLEI European Secretariat, Leopoldring 3,
D-79098 Freiburg, Germany.
Fax +49-761 36892-79.

For any queries please contact Mark Hidson:
email: siptram.survey@iclei-europe.org;
Phone +49-761 36892-0.

Thank you for taking the time to complete the survey. The information will be used to help guide the further work in making European cities more sustainable.

If you want to find out more about quality and environmental standards in public transport visit www.increase-public-transport.net